



BPX

AI Value Accelerator & Op Model

A comprehensive deployment strategy for launching
AI initiatives and scaling through an AI COE

January 2026

STATE OF AI: NOISE VS. SIGNAL

Q&A

Is AI Elevating Human Potential—Or Eroding It?

New research reveals a growing gap between AI efficiency and workforce growth. Here's how leaders can close the gap.

IDEAS MADE TO MATTER | ARTIFICIAL INTELLIGENCE

How generative AI can boost highly skilled workers' productivity

Talent Market Pulse

AI & Machine-Learning Talent Gap 2025

Generative AI

AI-Generated “Workslon” Is Destroying Productivity

by Kate Niederhoffer, Gabriella Rosen Kellerman, An Liebscher, Kristina Rapuano and Jeffrey T. Hancock

The \$5.5 Trillion Skills Gap: What IDC's New Report Reveals About AI Workforce Readiness

AI And Machine Learning

Leaders Assume Employees Are Excited About AI. They're Wrong.

Gartner: 40% of Enterprise Apps Will Feature Task-Specific AI Agents by 2026

Extreme Productivity: How AI Enables Transformational Gains

Strategic partnership in AI-enabled transformation is reshaping organizations and driving billions in productivity improvements and cost savings.

Agentic AI Is The Next Competitive Frontier

THE CLEAR PATTERN

Massive Experimentation

78% of organizations report using AI in at least one business function

“Valley of Death”

Only 26% of companies that launch an AI pilot successfully scale it into production

Success is Outsized

High performers achieve 10.3x returns on AI investments

Intelligence Explosion

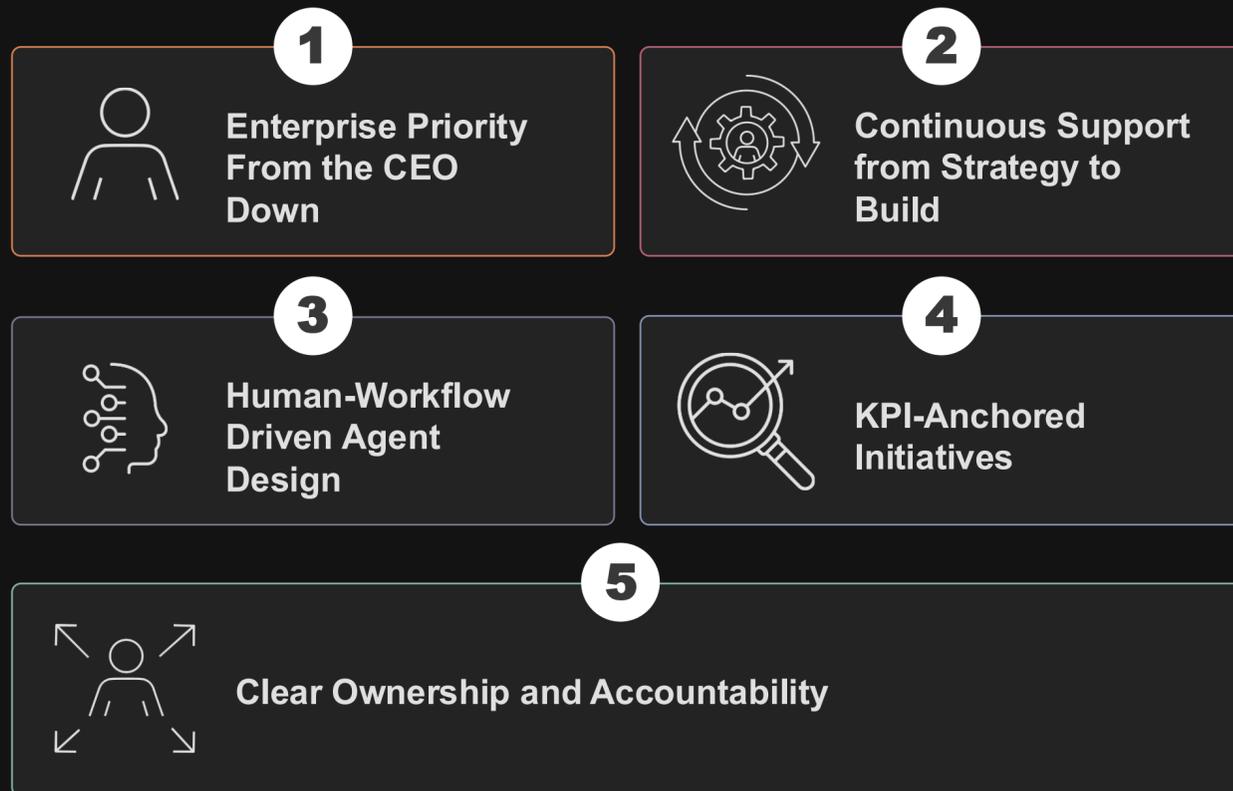
Gemini Ultra became the first model to outperform human experts on MMLU with a score of 90.0%

Workplace transformation

AI could replace a quarter (25%) of current work tasks in the US and Europe

What Do AI Leaders Do Differently?

AI leaders separate from the pack because they take a disciplined, intentional approach to how they adopt and scale AI. Their advantage comes from clarity, alignment, and a focus on outcomes that matter.



These principles create the foundation that turns AI investments into measurable, repeatable value.

BPX LED AI & AGENTIC SUCCESS

AI-Powered Service Resolution That Eliminates Wait Times

Industry: Manufacturing
#CaseAutomation #AgentAssist #ServiceAI #KnowledgeOps

This agent triages, classifies, and routes service cases instantly with real language understanding. It removes manual friction and accelerates support across every interaction point.



Outcome:
Near-instant case handling with major time and cost savings.

Self-Service Booking That Runs Itself 24/7

Industry: Healthcare
#BookingAutomation #CXAgent #AlwaysOn

Patients confirm appointments, get updates, and manage their journey without needing human intervention. The agent creates a smooth, automated experience that reduces inbound volume and boosts engagement.



Outcome:
Always-on booking that improves satisfaction and slashes admin workload.

Real-Time Copilot That Eliminates Agent Errors

Industry: High Tech
#KnowledgeAI #AccuracyLift #QualityControl

The copilot surfaces verified answers, drafts consistent responses, and guides agents through complex workflows step by step. It removes the guesswork that causes inconsistent resolutions and quality issues.



Outcome:
Error-free support that raises the performance of every agent.

AI Support Hub That Automates Creator Operations

Industry: Media
#CreatorOps #WorkflowAutomation #CaseAutomation

The agent manages creator inquiries, approvals, and support workflows through a single automated system. It cuts repetitive admin, speeds decision cycles, and streamlines every part of creator engagement.



Outcome:
Creator operations run faster with dramatically reduced manual effort.

AI Value Accelerator

A fast, focused path to enterprise AI impact

Organizations don't need more theory. They need momentum that drives outcomes.

Our accelerator captures insights fast, prioritizes what matters, proves value early, and puts AI directly into the hands of teams. It compresses months of work into weeks so leaders can move decisively and with confidence.

What the Accelerator Delivers

A clear, end-to-end path that gives leaders the confidence to move fast.



AI Readiness Insights

Gives leaders a fast, accurate understanding of their starting point.



Use Case Prioritization & Op Model

Identifies the highest-value opportunities and the ownership required to deliver them.



Executive Business Case

Provides a clear, leader-ready story that builds confidence and secures buy-in.



Rapid AI & Agentic POCs Activation

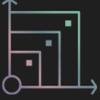
Delivers working AI examples in your environment to prove value early.



Optional: AI COE (Center of Excellence)

Enables a model for scaling AI across the enterprise.

A Detailed Look at the AI Value Accelerator Components

	AI Readiness Insights 	Use Case Prioritization & Op Model 	Executive Business Case 	Rapid AI & Agentic POCs Activation 	Optional: AI COE 
PURPOSE	Quickly surface how teams and leaders work today and where AI can unlock value.	Build a clear sequence of high-leverage opportunities and define who owns what	Give leaders a strong, concise case they can use to secure alignment & approval.	Prove value early with real agentic builds inside the client environment.	Provide a operate-and-transfer model for clients who need ongoing support.
KEY ACTIVITIES	<ul style="list-style-type: none"> Fast leadership + team interviews Rapid survey capture Inventory of current capabilities (people, process, tech) Identify fragmentation points 	<ul style="list-style-type: none"> Map dependencies + data needs Map operational ownership Rank use cases by speed-to-value Build AI/Agent capability library 	<ul style="list-style-type: none"> Apply financial implications + value modeling Define KPIs + success signals Build timing and roadmap Package ELT/Board narrative 	<ul style="list-style-type: none"> Select two high-confidence activation areas Build & pilot agentic POCs Run controlled pilots and measure signals Demo outputs in real workflows 	<ul style="list-style-type: none"> Define governance + ownership model Establish operating rhythm Create standards + delivery patterns Transfer model client can run or we can support
DELIVERABLES	<ul style="list-style-type: none"> ✓ Exec Alignment Snapshot ✓ Readiness insight pack 	<ul style="list-style-type: none"> ✓ Prioritized value path ✓ Op-model implications 	<ul style="list-style-type: none"> ✓ Rapid Business Case ✓ KPI Framework 	<ul style="list-style-type: none"> ✓ Two Activated POCs ✓ Pilot Tracker 	<ul style="list-style-type: none"> ✓ COE blueprint ✓ Operate/Transfer Plan
ACCELERATOR	Enterprise AI Survey	AI/Agent Capability Library		Agentforce Templates	
	Organization Understanding 	Priority Direction 	Leadership Buy-In 	Proof of Value 	Scale Enablement 

AI COE (Center of Excellence)

The AI Center of Excellence is designed to flex around each client's needs. It scales up or down based on your goals, existing capabilities, and where BPX fits best. The structure evolves over time as maturity grows and new AI or agentic workflows come online

The Model Behind the AI COE

Flexible Ownership Across Every Role

Any COE role can be led by either the client or BPX based on capability and capacity. The model adapts to how the organization works today and can shift ownership as needs evolve.

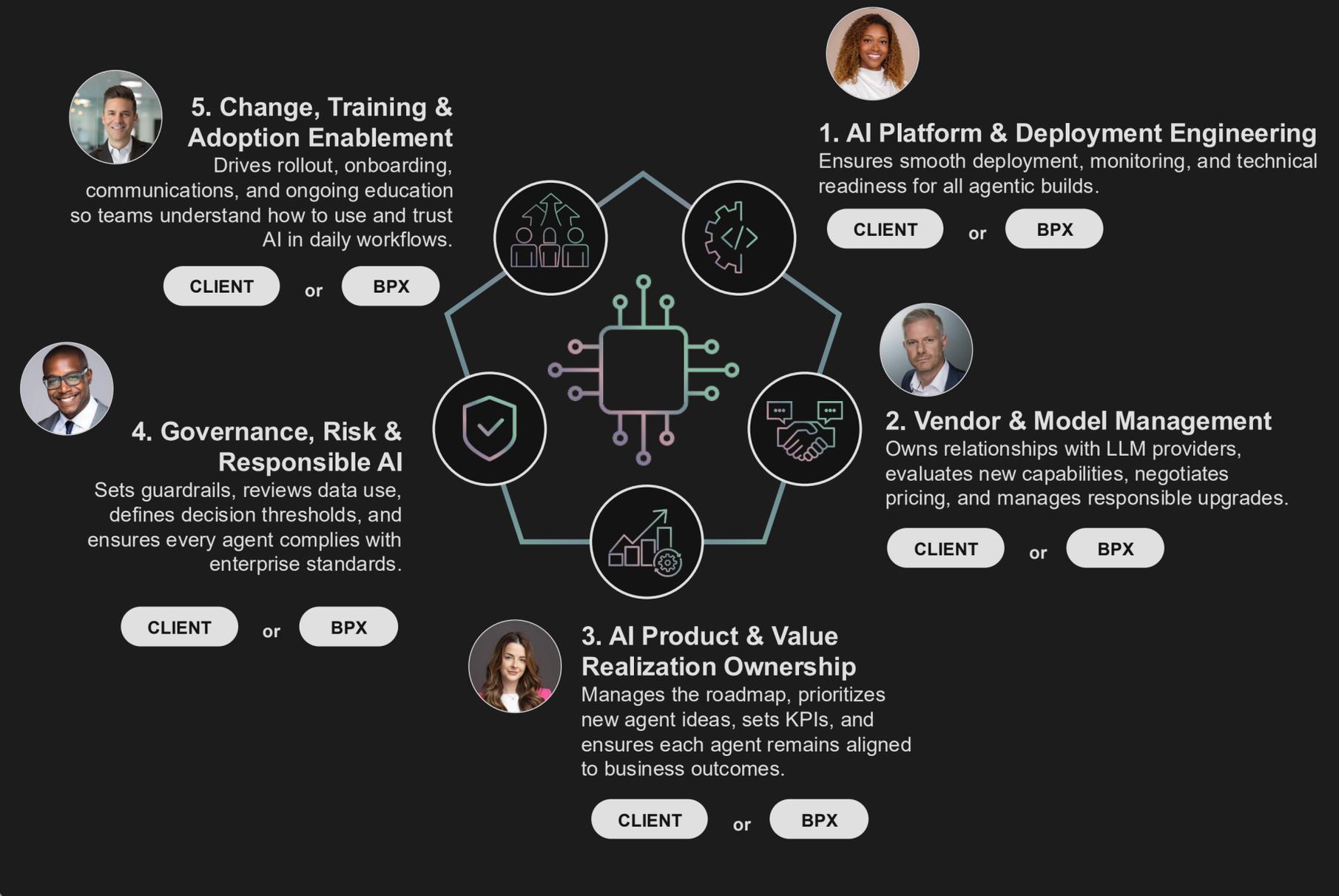
Operate-and-Transfer at Any Time

BPX can run roles directly and transition them to client teams whenever they are ready. This ensures continuity while building long-term internal capability without disruption.

Designed To Scale With Maturity

The COE structure grows as the organization adopts more AI and agentic workflows. Early roles stay light, and new functions are added only when the client is ready to expand.

Core Roles Behind your AI COE



BPX

Your Partner for Real AI Impact

Next Step

Choose your starting point and begin your AI activation

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